

DISCUSSION GUIDE: LEADERSHIP & COORDINATOR ROLES IN LINKAGES

Purpose: To help counties reflect on the importance of leadership engagement and the critical role of Linkages Coordinators in strengthening outcomes for families.

Recommended Flow

- 1 Show Video 1: Importance of Leadership in Linkages
- 2 Facilitated Discussion (5-10 minutes)
- 3 Show Video 2: Building Better Outcomes: Coordinators on Linkages
- 4 Facilitated Discussion (5-10 minutes)
- 5 Close with shared commitments or next steps

FACILITATION QUESTIONS

After Video 1: Importance of Leadership in Linkages

Reflection & Awareness

What stood out to you about the role leadership plays in sustaining Linkages?
 How does leadership engagement (or lack of it) show up in our county's current practice?
 What examples have you seen where leadership support made collaboration easier?

Application to County Process

Where do you see opportunities for stronger leadership alignment in our county?
What information, data, or stories would help your leaders better understand the value of Linkages?
How might we better communicate the “why” of Linkages to directors, managers, and supervisors?

Action Oriented

What is one leadership action that would make the biggest difference right now?
Who needs to be brought into the conversation next?

After Video 2: Building Better Outcomes — Coordinators on Linkages

Reflection & Awareness
What resonated with you about the coordinators’ experiences? How do you see the coordinator role functioning in our county today? What strengths do our coordinators bring that support cross-program collaboration?

Practice & Implementation
What structures or processes help our coordinators be successful? Where are the gaps — communication, clarity, time, staffing, or expectations? How do coordinators help bridge the differences between programs?

Action Oriented

What supports or tools would help coordinators be even more effective?

What is one improvement you/we could make in the next 30 days to strengthen coordination?

OPTIONAL GROUP ACTIVITY (5 MINUTES)

“What’s Working / What’s Needed”

Ask participants to name one thing that is working well in their county’s Linkages structure.
Then ask for one thing that would strengthen leadership engagement or coordinator support.
Capture themes and identify 1-2 shared priorities.

What’s working?

Ideas for
strengthening
engagement &
support:

Themes:

Shared priorities:

Closing Questions

What's one insight you're taking away from these videos?	
What is one action you will commit to before the next Linkages meeting?	
Who else in your county needs to see this videos?	