

TERTIARY:

Serving Linkages Mutual Clients with a Prevention Lens

KEY CHALLENGES IN COUNTIES' CURRENT PROGRAM DEVELOPMENT & PLANNING EFFORTS:

FAMILY MAINTENANCE		
Client Identification	Linkages Coordination	Transition/Aftercare
<ul style="list-style-type: none"> Identifying mutual clients Need to set up process and get support to identify mutual clients Inability to sync systems to identify mutual clients 	<ul style="list-style-type: none"> Improving communication between Child Welfare & CalWORKs. Lack of communication between W2W and CWS. 	<p><i>No comments from participants in this section</i></p>
<ul style="list-style-type: none"> Helping undocumented parents Too many ineligible families Delays in determining eligibility 	<ul style="list-style-type: none"> Rebuilding a previously robust Linkages program (Fresno) Re-establishing our Linkages program 	
<ul style="list-style-type: none"> Getting buy-in from other partners 	<ul style="list-style-type: none"> Sharing of Information: Accessing case updates from CWS 	
<ul style="list-style-type: none"> Connecting SW (CWS) with ICM (Intensive Case Management) (CalWORKs) 	<ul style="list-style-type: none"> Used to have and working to get Job Specialist Co-located at CWS office 	
	<ul style="list-style-type: none"> Staffing shortages have made scheduling CCP meeting challenging. 	
	<ul style="list-style-type: none"> Maintaining momentum between CWS & CalWORKs, especially CWS involvement. Keeping CWS interest & involvement has been difficult. 	

TERTIARY:

Serving Linkages Mutual Clients with a Prevention Lens

KEY CHALLENGES IN COUNTIES' CURRENT PROGRAM DEVELOPMENT & PLANNING EFFORTS:

FAMILY REUNIFICATION		
Client Identification	Linkages Coordination	Transition/Aftercare
<ul style="list-style-type: none"> Unable to serve undocumented families 	<ul style="list-style-type: none"> Connecting SW (CWS) with ICM (Intensive Case Management) (CalWORKs) 	<ul style="list-style-type: none"> Not a priority for all workers No transition/aftercare services
<ul style="list-style-type: none"> No system to Track client id No process to identify clients in FR Getting ER to identify Linkages families in the early stages 	<ul style="list-style-type: none"> Communication issues with parents/families Communication across the board Ongoing communication between SW and W2W/CalWORKs Getting SW staff to communication especially in the early phases of Linkages case. 	
<ul style="list-style-type: none"> Making CWS/CMS available to CalWORKs staff Not having joint access between systems Reaching/identifying families across systems 	<ul style="list-style-type: none"> Staff turnover among SW staff makes it difficult to maintain contact with CWS High staff turnover; new staff no aware of what Linkages offers and how it can help families 	
<ul style="list-style-type: none"> No designated Linkages Coordinator from CWS 	<ul style="list-style-type: none"> Educating SW to help them understand how CW/W2W can assist with services Keeping SW staff aware/educated about W2W services due to staff turnover Cross-training on state mandates and the various initiatives 	
<ul style="list-style-type: none"> Getting buy-in from both systems 	<ul style="list-style-type: none"> Formalizing continued case coordination Case coordination Getting participation and interest at the beginning of case planning/coordination 	

TERTIARY:

Serving Linkages Mutual Clients with a Prevention Lens

	<ul style="list-style-type: none">• Coordination between Linkages Coordinator and W2W and SW staff• Coordination between departments & prioritizing Linkages efforts/goals.	
	<ul style="list-style-type: none">• Sharing of information and releases of information	
	<ul style="list-style-type: none">• No system to track case coordination efforts	
	<ul style="list-style-type: none">• Collaboration from Behavioral Health with SW and W2W/CalWORKs• Enhancing case coordination between SW and CalWORKs/W2W workers	
	<ul style="list-style-type: none">• Identifying & solidifying team roles	
	<ul style="list-style-type: none">• Coordinating schedules among team members for joint meetings• Coordinating and connecting SWers and W2W workers (SW are so busy)	