



L I N K A G E S

RIVERSIDE COUNTY

CaWORKs | Children's Services | Welfare to Work

Linkages in Riverside County

- Collaborative partnerships between Children's Services Division (CSD), Self-Sufficiency Division (SSD) and Welfare to Work (WTW)
- Target population includes:
 - Families with open CSD cases who are in Family Maintenance (FM) or Family Reunification (FR) and qualify for Cal-WORK's (CW).
- WTW Activities and services provided include:
 - Homeless Assistance
 - Mental Health
 - Substance Abuse
 - Domestic Abuse
 - Housing Support Services (HSP)
 - Family Stabilization Services (FSS)
 - Employment Services
 - Eviction Prevention Assistance (EPA)

Goals

- Provide wraparound services to mutual customers.
- Maximize available services/resources to assist in meeting mandated requirements.
- Facilitate communication between CSD, SSD & WTW
- Connect participants with needed resources/services to provide a safe and stable home for their children.
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Referral Process

- CSD 4298 – Linkages Apparent Eligibility Questionnaire
- If there is an open CW case, Linkages is automatically approved.
- If CW was open when children were removed, CW case is restored at zero grant.

LINKAGES CALWORKS SCREENING

The California Work Opportunity and Responsibility for Kids (CalWORKs) program provides temporary cash assistance to eligible families with low or no income, in addition to education, employment and training programs to help participants get jobs. Assistance with child care, transportation, work expenses, and counseling are also available for eligible families. CalWORKs is designed to give families with children a way to meet their basic living needs during a time of hardship while also helping them enter or re-enter the workforce and become self-sufficient.

| POTENTIAL CALWORKS ELIGIBILITY QUESTIONS | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
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| <p>1. Does the client have an active CalWORKs case? (ask client) Yes <input type="checkbox"/> No <input type="checkbox"/></p> <p>If Yes, STOP, obtain an authorization for a Release of Information (ROI) and submit a Linkages referral.</p> <p>If No, was the CalWORKs case active when the children were removed from the home? Yes <input type="checkbox"/> No <input type="checkbox"/></p> <p>If Yes, STOP, have client sign ROI and submit a Linkages referral.</p> <p>If No, continue and complete the questions below.</p> | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| <p>2. Is there an eligible child in the home? Yes <input type="checkbox"/> No <input type="checkbox"/></p> <p>An eligible child is one (1) that is under the age of 18, or 18 and will graduate before reaching his or her 19th birthday; and is deprived of parental support or care. To be considered deprived, one (1) or both parents are deceased, disabled, absent, or unemployed.</p> | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| <p>3. Is the family income less than the Income Limits shown below? Yes <input type="checkbox"/> No <input type="checkbox"/></p> <p>When determining the family income amounts, count:</p> <ul style="list-style-type: none"> • <u>all</u> earned income. Deduct \$90 for each employed family member. • unearned income, including, but not limited to: <ul style="list-style-type: none"> ○ Unemployment Insurance Benefits (UIB) ○ Social Security Retirement ○ Child Support (minus \$50), and ○ Veterans Administration (VA) Benefits. <p>Do NOT count the following types of income:</p> <ul style="list-style-type: none"> • Supplemental Security Income/State Supplemental Program (SSI/SSP) • payments received from any AmeriCorps program • Adoption Assistance Payments (AAP) • earnings of a child under age 19 when the child is attending school at least half-time, and • income paid by the United States Census Bureau. <p>Count the earned and unearned income for all family members. Compare the income to the Income Limits shown below for the appropriate Family Size. If the total net income is less than the income limits, the customer has passed the income test.</p> <p>Example: Family consists of dad, mom and child. Dad works at Walmart and mom is receiving UIB.</p> | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| <table border="1"> <thead> <tr> <th colspan="2">Income Limit Test Budget</th> </tr> </thead> <tbody> <tr> <td>Total income in July:</td> <td>\$1,250</td> </tr> <tr> <td>\$950 dad's job at Walmart (earned income)</td> <td></td> </tr> <tr> <td>\$300 mom's UIB (unearned income)</td> <td></td> </tr> <tr> <td>\$90 deduction for employed dad</td> <td>-\$90</td> </tr> <tr> <td>Total net income for July</td> <td>\$1,160</td> </tr> <tr> <td>Income Limit for a family size of 3</td> <td>\$1,460</td> </tr> <tr> <td colspan="2">The family passes the income limit test because the net income of \$1,160 is less than the income limit for a family size of 3, \$1,460.</td> </tr> </tbody> </table> | Income Limit Test Budget | | Total income in July: | \$1,250 | \$950 dad's job at Walmart (earned income) | | \$300 mom's UIB (unearned income) | | \$90 deduction for employed dad | -\$90 | Total net income for July | \$1,160 | Income Limit for a family size of 3 | \$1,460 | The family passes the income limit test because the net income of \$1,160 is less than the income limit for a family size of 3, \$1,460. | | <table border="1"> <thead> <tr> <th>Family Size</th> <th>Income Limits eff. 7/1/2021</th> </tr> </thead> <tbody> <tr><td>1</td><td>\$718</td></tr> <tr><td>2</td><td>\$1,179</td></tr> <tr><td>3</td><td>\$1,460</td></tr> <tr><td>4</td><td>\$1,736</td></tr> <tr><td>5</td><td>\$1,985</td></tr> <tr><td>6</td><td>\$2,229</td></tr> <tr><td>7</td><td>\$2,443</td></tr> <tr><td>8</td><td>\$2,668</td></tr> <tr><td>9</td><td>\$2,883</td></tr> <tr><td>10+</td><td>\$3,139</td></tr> <tr> <td colspan="2">Add \$30 for each extra person</td> </tr> </tbody> </table> | Family Size | Income Limits eff. 7/1/2021 | 1 | \$718 | 2 | \$1,179 | 3 | \$1,460 | 4 | \$1,736 | 5 | \$1,985 | 6 | \$2,229 | 7 | \$2,443 | 8 | \$2,668 | 9 | \$2,883 | 10+ | \$3,139 | Add \$30 for each extra person | |
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| 10+ | \$3,139 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Add \$30 for each extra person | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| <p>4. Did the customer answer Yes to questions #2 and #3? Yes <input type="checkbox"/> No <input type="checkbox"/></p> <p>If Yes, the customer is potentially eligible to CalWORKs; refer the client to Linkages.</p> <p>If No, do not refer to Linkages. Provide the client with the Self-Sufficiency Program brochure (DPSS 4135).</p> | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |

Housing Support Program (HSP) At A Glance

- HSP and FSS are administered by specialized Employment Services Counselor (ESC) in conjunction with:
 - Riverside University Health Systems Department of Behavioral Health Clinical Therapist, and
 - The Housing Authority.

Who is Eligible to HSP

- The CW Assistance Unit (AU) must contain a literally homeless customer, at imminent risk of homelessness or those who are at risk of homelessness.
- Literally homeless is defined as:
 - Lacks a fixed and regular nighttime residence.
 - Has a primary nighttime residence that is a supervised shelter which provides temporary accommodations.
 - Resides in a public or private place not designed for or ordinarily used as a regular sleeping accommodation for human beings.
 - Is in receipt of a judgement for eviction ordered by the court.

Who is Eligible to HSP Cont.

- Imminent risk is defined as:
 - When a customer will lose their primary nighttime residence.
 - Within 14 days of the date of application for homeless assistance.
 - Has no subsequent residence identified.
 - Lacks the resources or support networks needed to stabilize their unique housing situation and obtain other permanent housing.
- At-Risk of Homelessness is defined as:
 - Experiencing housing instability, including those who have not yet received an eviction notice, and for whom housing instability would be a barrier to self-sufficiency.
 - Have no subsequent residence secured.
 - Lacks the resources or support networks to stabilize their unique housing situation and obtain other permanent housing.

Subsequent Episodes of Homelessness

- HSP is available one time in a 12-month period unless Workforce Connection (WFC) Administration approves subsequent HSP based on circumstances beyond the customers' control, such as:
 - Customer is experiencing irreconcilable differences,
 - Residence is in foreclosure,
 - Residence is deemed uninhabitable due to a disaster,
 - Residence is deemed unsafe, and/or
 - Family is experiencing Domestic Violence.

FSS Overview

- FSS Services are available to WTW customer's experiencing a destabilizing crisis which prevents them from fully participating in WTW activities.
- Customers may be referred to FSS when they lack the ability to make satisfactory progress in a WTW activity because they:
 - Are homeless,
 - Are in imminent risk of homelessness,
 - At risk of homelessness,
 - Have an untreated or undertreated behavioral health condition,
 - Are in a domestic abuse situation,
 - Has substance abuse issues,
 - Has serious legal issues that impact behavioral health,
 - Has health or medical conditions affecting the behavioral health, stability or functioning of the family, or
 - Has CPS involvement.

FSS Services and Assistance Include

- Individualized services and plans to address:
 - Domestic Abuse Services
 - Eviction Prevention Assistance
 - Substance Use Services
 - Major Medical Issues
 - Legal Issues that Affects Family Stability
 - Untreated or Undertreated Behavioral Health

Eviction Prevention Assistance (EPA)

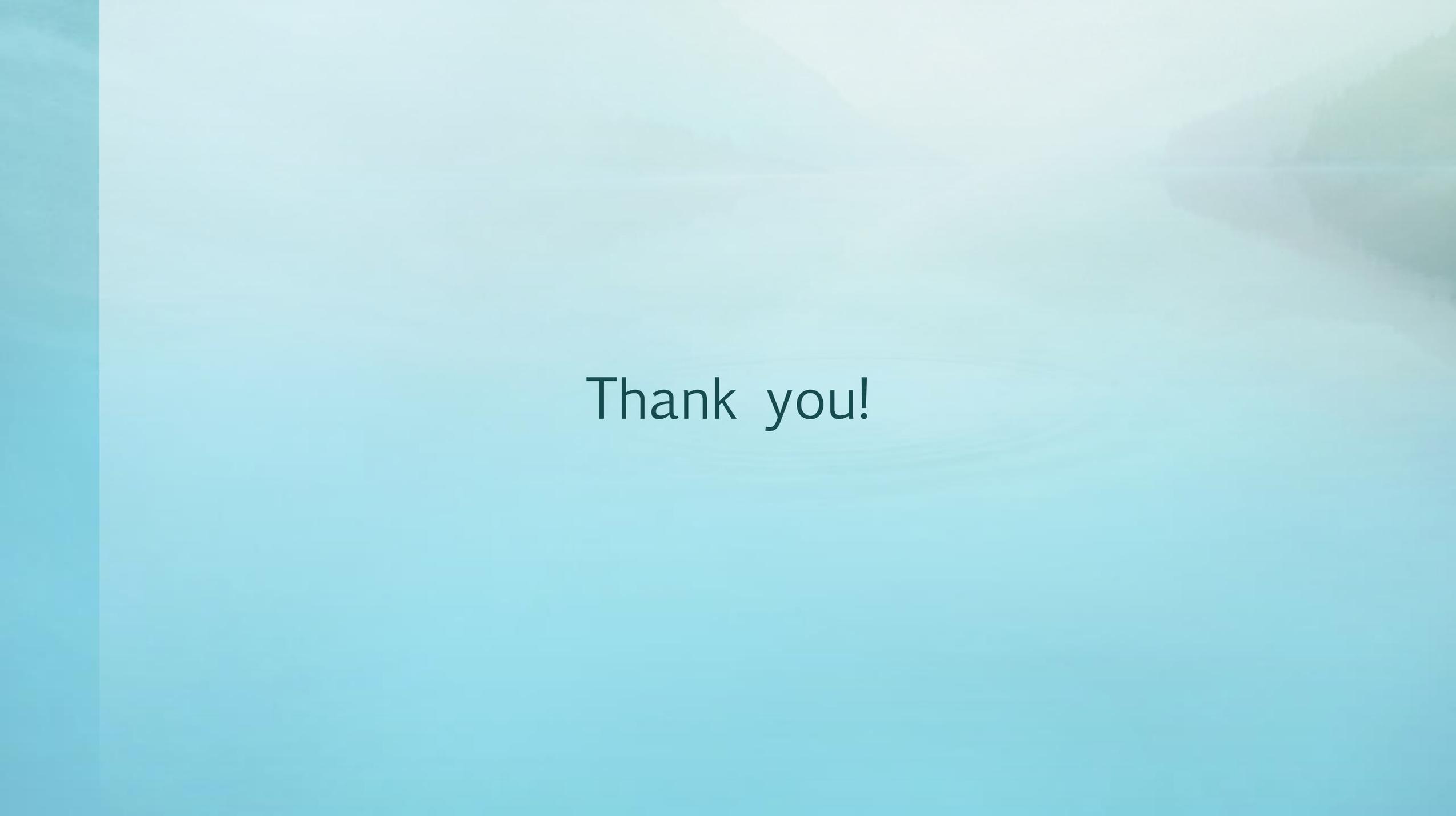
- ACWDL released in May for FY 21/22 extends allowable services in HSP to include housing assistance.
- Eviction Prevention Assistance services are available once in a 12-month period for families participating in FSS and experiencing housing instability that is a barrier to self-sufficiency.

Allowable Eviction Prevention Assistance

- EPA is intended to be a proactive measure to prevent homelessness.
- A family may only receive eviction prevention assistance once every 12 months.
- EPA may be made for up to 3 rental or mortgage payment arrearages, utility deposit or utility payment assistance and court costs/fees associated with the pending eviction.

Linkages & FSS Case Management

- Linkages and FSS are two separate programs functioning within WTW.
- When FSS is provided to a Linkages approved customer, the case is transferred to the FSS ESC for maintenance.
- Linkages ESC's work in conjunction with FSS ESC's to ensure services are provided, activities are being completed and mandates are being completed.

A serene landscape featuring a calm body of water, likely a lake or a wide river, reflecting the sky and distant mountains. The scene is misty or hazy, creating a soft, ethereal atmosphere. The water is a light blue-green color, and the mountains in the background are a pale, hazy green. The text "Thank you!" is centered on the water in a dark green, serif font.

Thank you!