

Orange County Mutual Clients Data Pull Methodology

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Disclaimer: The County of Orange Social Services Agency's (SSA's) commitment to identify, track, and validate Mutual Client (MC) data is integral for revealing gaps and opportunities, exploring outcomes, and making informed decisions. Mutual Clients are individuals that are simultaneously serviced by both SSA CalWORKs and Child Welfare program staff. Based on stakeholders' business needs, the methodologies for extracting MC data are continuously refined. The methodology below is used to determine:

Percentage (%) of Children with CalWORKs:

- SSA's Research department extracts CFS open cases from CWS/CMS for the requested timeframe [e.g., County Fiscal Year 20-21].
- Only child welfare cases where SSA has primary responsibility are extracted.
- Children are matched with CalWIN based on CIN, SSN, or Name + DOB to find CalWIN (CWin) identification number.
- Cwin is used to determine how many of these children are simultaneously in a CalWORKs case while their CFS case is open.
- To be counted as part of a CalWORKs case, child must be in the household.
- Consultations with stakeholders, including OCIT, occur as needed.

Key:

- CalWIN –A statewide computer program that supports the administration of welfare in California.
- CalWORKs (California Work Opportunity and Responsibility to Kids) – A state funded public assistance program that provides cash aid and services to eligible needy families. In Orange County, the CalWORKs program is administered through SSA's Family Self-Sufficiency & Adult Services Division.
- CFS (Children and Family Services) – SSA's Child Welfare Division.
- CWS/CMS –A statewide computer system that automates case management, services planning, and information gathering functions of California's child welfare services agencies.
- Mutual Clients – A child/caregiver/family with active involvement with both FSS-CalWORKs and CFS Research – SSA's Research Services department.
- OCIT (Orange County Information Technology) – SSA's Information Technology unit.
- Research Department – SSA's Research Services Unit.