



Interested in CalWORKs or General Relief?

CalWORKs



What is CalWORKs?

CalWORKs is a program that provides temporary financial assistance and employment focused services to families with minor children. For families with income and property, the levels must be below the State maximum limits. For example, the maximum monthly CalWORKs grant for two people without income is \$696.

Basic Eligibility Requirements:

Your family may be eligible for CalWORKs if:

- ✓ Based on your family size, your total gross income is within the income limit listed in the chart below.

Note: The income and property of a non-needy caretaker relative would be excluded.

2021-2022 Income Limits

Family Size	Monthly Gross Income Limit (add \$90 for each employed person)	Family Size	Monthly Gross Income Limit (add \$90 for each employed person)
1	\$ 757	6	\$ 2,343
2	\$ 1,242	7	\$ 2,575
3	\$ 1,539	8	\$ 2,802
4	\$ 1,826	9	\$ 3,041
5	\$ 2,083	10	\$ 3,300

* More than 10 people Add \$30 for each additional person

Note: Monthly Gross Income Limits are updated each year.

- ✓ Your family's total resources/property (i.e., bank accounts, cash on hand, savings bonds, other real property) is \$10,211 or less (\$15,317 or less if the parent/caretaker is age 60 or older or disabled).
- ✓ Your household includes either a pregnant woman or a child and a parent/caretaker where at least one household member is a U.S. citizen or legal immigrant.
- ✓ Applicant/Participant may retain non-exempt vehicle valued at \$25,483 or less.

NOTE: If your family is potentially eligible for CalWORKs, your family is also potentially eligible for CalFresh (formerly Food Stamps) and Medi-Cal. Also, note that if your family is not potentially eligible for CalWORKs, your family may still be eligible for CalFresh and/or Medi-Cal without CalWORKs.

NOTE: Due to implementation of Senate Bill (SB) 75, all children under 19 years of age are eligible to receive full scope Medi-Cal regardless of immigration status.

General Relief



What is General Relief (GR)?

The General Relief program assists needy adults who are ineligible for State or Federal assistance. An average GR case consists of one person, living alone, with no income or resources. An emancipated foster youth or a parent from whom all children have been removed could qualify for GR. The maximum monthly GR grant for one person is \$221.

Basic Eligibility Requirements:

You may be eligible for GR if:

- ✓ Your income is less than \$221 per month.
- ✓ You have \$100 or less in cash or in a bank account.
- ✓ Your car is valued at \$4,500 or less. If you are homeless and use your car as a residence, you may own one motor vehicle valued up to \$11,500.
- ✓ Your personal property (insurance policy, etc.) is worth \$2,000 or less.
- ✓ Not receiving Supplemental Security Income (SSI).
- ✓ You are a U.S. citizen or legal immigrant.

NOTE: If you are potentially eligible for General Relief, you are also potentially eligible for CalFresh.

Results of Screening Family (Only Check **One** Box):

- Potentially Eligible for **CalWORKs** – mark type below:
 - Parent(s) with Child(ren)** where at least one household member is a U.S. citizen/legal immigrant
 - Non-needy Relative Caregiver with Child(ren)**
Note: Only non-needy caretaker relatives who are not eligible for Emergency Caregiver payments or any other DCFS payment or has been denied or discontinued may be referred for CalWORKs.
 - Needy Relative Caregiver with Child(ren)**
- Potentially Eligible for **GR – Parent & NO Child(ren)**
- Potentially Eligible for **GR – DCFS Former Foster Youth Effective:** Click or tap here to enter text.
- Potentially Eligible for **ONLY Medi-Cal/CalFresh**
(Screening and referral can only be done by the Linkages GSW)
- For Info Only** – No referral made to DPSS programs.

DCFS Office: Click or tap here to enter text. Date: Click or tap here to enter text.

Referral ID/Name: Click or tap here to enter text.

Case ID/Name: Click or tap here to enter text.

Worker Name: Click or tap here to enter text.

CSW File#: Click or tap here to enter text.

**DEPARTMENT OF CHILDREN AND FAMILY SERVICES (DCFS) REFERRAL NOTICE
(To Be Completed By DCFS Staff Only)**

Attention Applicant: Take this form to the Customer Service Representative in the DPSS Office marked below.

Applicant Name: <i>Click or tap here to enter text.</i>	DOB: <i>Click or tap here to enter text.</i>	Telephone Number: <i>Click or tap here to enter text.</i>
Address including Street type (e.g., Blvd), Apt. No.: <i>Click or tap here to enter text.</i>	City, Zip Code: <i>Click or tap here to enter text.</i>	

ATTENTION: Customer Service Representative, the person named above is requesting:

Check One Only:

- CalWORKs - Parent(s) with Child(ren)
- CalWORKs - Non-Needy Relative Caregiver **Note:** Only non-needy caretaker relatives who are not eligible for Emergency Caregiver payments or any other DCFS payment or has been denied or discontinued may be referred for CalWORKs.
- CalWORKs - Needy Relative Caregiver/Caretaker with Child(ren)
- General Relief (GR) – Parent/Adult and NO Child(ren)
- General Relief (GR) – DCFS Former Foster Youth Effective: _____

For DPSS LGSW Use Only:
<input type="checkbox"/> CalFresh
<input type="checkbox"/> Medi-Cal

DCFS Representative Name (Please print): <i>Click or tap here to enter text.</i>	CSW File #: <i>Click or tap here to enter text.</i>	DCFS Office: <i>Click or tap here to enter text.</i>	Date: <i>Click or tap here to enter text.</i>
Referral ID/Name: <i>Click or tap here to enter text.</i>	Initiated By: <input type="checkbox"/> CSW <input type="checkbox"/> LGSW		
Case ID/Name: <i>Click or tap here to enter text.</i>	Print Name: <i>Click or tap here to enter text.</i>		

DPSS DISTRICT OFFICES - (Customer Service Center 1-866-613-3777)

(Place an "X" in the box to indicate the appropriate DPSS office where the applicant should apply)

<input type="checkbox"/> Glendale (02) CW, CF, MC, GR 4680 San Fernando Rd. Glendale 91204 (818) 546-6460	<input type="checkbox"/> East Valley (11) CW, CF, MC 7555 Van Nuys Blvd. Panorama City 91405 (818) 904-4561	<input type="checkbox"/> South Central (27) CW, CF, MC, GR 10728 S. Central Ave. Los Angeles 90059 (323) 357-3554	<input type="checkbox"/> Rancho Park (60) CW, CF, MC, GR 11110 W. Pico Blvd. Los Angeles 90064 (310) 481-5300
<input type="checkbox"/> Pasadena (03) CW, CF, MC, GR, 955 N. Lake Ave. Pasadena 91104 (626) 296-4620	<input type="checkbox"/> Exposition Park (12) Closed to the public. Call (866) 613-3777 for assistance.	<input type="checkbox"/> South Family (31) CW, CF, MC 17600 Santa Fe Ave., 'A' Rancho Dominguez 90221 (310) 761-2000	<input type="checkbox"/> Paramount (62) Closed to the public. Call (866) 613-3777 for assistance.
<input type="checkbox"/> El Monte (04) CW, CF, MC 3350 Aerojet Ave. El Monte 91731 (626) 569-3677	<input type="checkbox"/> Metro Family (13) CW, CF, MC 2615 S. Grand Ave. Los Angeles 90007 (213) 763-8587	<input type="checkbox"/> San Fernando Sub Office (32) CF, MC, GR 9188 Glenoaks Blvd Sun Valley 91352 (818) 394-3801	<input type="checkbox"/> Lincoln Heights (66) CW, CF, MC 4077 N. Mission Rd. Los Angeles 90032 (323) 342-8141
<input type="checkbox"/> Belvedere (05) CW, CF, MC 5445 Whittier Blvd. Los Angeles 90022 (323) 727-4314	<input type="checkbox"/> Civic Center (14) CF, MC, GR 813 E. 4 th Place Los Angeles 90013 (213) 896-8891	<input type="checkbox"/> Lancaster (34) CW, CF, MC 349-B East Ave. K-6 Lancaster 93535 (661) 723-4001	<input type="checkbox"/> Lancaster General Relief Sub Office (67) - CF, MC, GR 337 East Avenue K-10 Lancaster 93535 (661) 974-8993
<input type="checkbox"/> Cudahy (06) Closed to the public. Call (866) 613-3777 for Assistance.	<input type="checkbox"/> Metro East (15) CW, CF, MC, GR 2855 E. Olympic Blvd. Los Angeles 90023 (323) 948-5207	<input type="checkbox"/> Pomona (36) CW, CF, MC, GR 2040 W. Holt Ave. Pomona 91768 (909) 397-7901	<input type="checkbox"/> Metro Special (70) CF, MC, GR 2707 S. Grand Ave. Los Angeles 90007 (213) 741-2707
<input type="checkbox"/> South Special (07) CF, MC, GR 17600 Santa Fe Ave., 'B' Rancho Dominguez 90221 (310) 761-2030	<input type="checkbox"/> Florence (17) CW, CF, MC 1740 E. Gage Ave. Los Angeles 90001 (323) 923-6291	<input type="checkbox"/> Metro North (38) CW, CF, MC 2601 Wilshire Blvd Los Angeles 90057 (213) 639-5401	<input type="checkbox"/> West Valley (82) CW, CF, MC 21415 Plummer St. Chatsworth 91311 (818) 718-5201
<input type="checkbox"/> Southwest Special (08) CF, MC, GR 1819 Charlie Sifford Dr. Los Angeles 90047 (323) 420-2918	<input type="checkbox"/> San Gabriel (20) CF, MC, GR 3352 Aerojet Ave. El Monte 91731 (626) 569-3611	<input type="checkbox"/> Norwalk (40) CW, CF, MC 12727 Norwalk Blvd. Norwalk 90650 (562) 807-7820	<input type="checkbox"/> Southwest Family (83) Closed to the public. Call (866) 613-3777 for assistance.
<input type="checkbox"/> Wilshire Special (10) CF, MC, GR 2415 W. 6 th St. Los Angeles 90057 (213) 336-2020	<input type="checkbox"/> Compton (26) CW, CF, MC 211 E. Alondra Blvd. Compton 90220 (562) 398-5521	<input type="checkbox"/> Santa Clarita (51) CW, CF, MC 27233 Camp Plenty Rd. Canyon Country 91351 (818) 904-4561	CW = CalWORKs GR = General Relief CF = CalFresh MC = Medi-Cal

This referral shows you may be eligible for assistance. Please apply for aid at the office marked above.

ACCESSING HEALTH AND HUMAN SERVICES PROGRAMS

MOST COMMONLY REQUESTED DOCUMENTS OR INFORMATION



	CALIFORNIA CHILDREN'S SERVICES (CCS) (800) 288-4584	CHILD HEALTH & DISABILITY PREVENTION PROGRAM (CHDP) (800) 993-2437	HEALTHY KIDS (888) 452-5437	MEDI-CAL (877) 597-4777	MEDICARE (800) 633-4227	CALWORKS (866) 613-3777	CASH ASSISTANCE PROGRAM FOR IMMIGRANTS (CAPI) (866) 613-3777	CALFRESH (866) 613-3777	GENERAL RELIEF (866) 613-3777	IN-HOME SUPPORTIVE SERVICES (IHSS) (888) 944-4477	WOMEN, INFANTS AND CHILDREN (888) 942-2229	CHILD SUPPORT SERVICES (866) 901-3212	MENTAL HEALTH (800) 854-7771
	HEALTH					INCOME						OTHER SERVICES	
PROGRAM FEES/CO-PAYMENT	✓		✓										
Required Documents													
Birth Certificate (for each applicant)						✓	✓		✓	✓		✓	
Resident Alien Card (If not a US Citizen) or other residency documents				✓	✓	✓	✓	✓	✓	✓	✓		
Proof of California Residency: Driver's License, State ID Card or current letter mailed to you at your address	✓		✓	✓		✓	✓	✓	✓	✓		✓	✓
Social Security Number				✓	✓	✓	✓	✓	✓	✓		✓	✓
Medicare Card or other health insurance card	✓	✓		✓						✓		✓	✓
Marriage Certificate						✓			✓	✓			
School Enrollment/Attendance Papers									✓				
If pregnant, Proof of Pregnancy				✓		✓					✓		
Proof of Income	✓	✓	✓	✓		✓	✓	✓	✓	✓	✓	✓	✓
Child/Spousal Support: child support and/or spousal support award letter, copies of checks received or statement from Child Support Services Department for last month	✓		✓	✓		✓		✓				✓	
Proof of Resources: all current bank statements, property statements, auto registration, life and/or burial insurance policies, life estate agreement				✓		✓	✓		✓	✓			
Proof of Expenses/Proof of Deductions: work clothing and transportation costs, current taxes, medical insurance, etc.	✓		✓	✓			✓	✓	✓			✓	

PROOF OF INCOME & EXPENSES

If you have any of the documents listed in the two sections below, bring them with you.

INCOME	EXPENSES
This side intentionally left blank	For care of a child or disabled adult: receipts, bill or cancelled check that show name of the person cared for, cost of care, and the name of the person who paid for the care. Note: For Non-MAGI Medi-Cal
If disabled or retired: copies of award letters or bank statements showing direct deposits.	For medical costs for the disabled or persons age 60 or older: bills, receipts, medical insurance premiums, or cancelled checks that show the name of the person who incurred the expense, cost and name of person who paid for the care.
If currently receiving benefits: proof of the amount (i.e. unemployment insurance, Social Security, workers compensation, veteran income checks or disability insurance).	This side intentionally left blank

For more information go to: <https://dpss.lacounty.gov>

WHERE TO ACCESS THE MOST COMMONLY REQUESTED DOCUMENTS

DOCUMENT	DEPARTMENT	PHONE NO. & WEBSITE
Birth, Death, and Marriage Certificates	Registrar Recorder/County Clerk Department Headquarters 12400 Imperial Highway Norwalk, CA 90650	1-800-201-8999 www.lavote.net
Resident Alien Cards or other Residency Documents	U.S. Citizenship and Immigration Services	1-800-375-5283 www.uscis.gov
Proof of California Residency: Driver's License, State ID	California Department of Motor Vehicles (DMV)	1-800-777-0133 www.dmv.ca.gov
Social Security Card	Social Security Administration (SSA)	1-800-772-1213 www.ssa.gov
Copies of Income Tax Return	Internal Revenue Service (IRS)	1-800-829-1040 www.irs.gov
Child Support Documents	Child Support Services Department	1-866-901-3212 www.childsupport.ca.gov

KEY PROGRAMS: COUNTY OF LOS ANGELES HEALTH & HUMAN SERVICES

- CALFRESH
(866) 613-3777
<https://dpss.lacounty.gov/en/food.html>
 - CALWORKS
(866) 613-3777
<https://dpss.lacounty.gov/en/cash/calworks.html>
 - CASH ASSISTANCE PROGRAM FOR IMMIGRANTS (CAPI)
(866) 613-3777
<https://dpss.lacounty.gov/en/cash/capi.html>
 - CHILD SUPPORT SERVICES
(866) 901-3212
www.childsupport.ca.gov
 - GENERAL RELIEF
(866) 613-3777
<https://dpss.lacounty.gov/en/cash/gr.html>
 - IN-HOME SUPPORTIVE SERVICES
(888) 944-IHSS (4477)
[In-Home Supportive Services](http://www.in-home-supportive-services.org)
 - MEDI-CAL
(877) 597-4777
www.dhcs.ca.gov/services/medi-cal
 - MENTAL HEALTH
(800) 854-7771
<http://dmh.lacounty.gov>
 - MEDICARE
(800) MEDICARE (633-4227)
<https://dpss.lacounty.gov/en/health/savings.html>
 - **Your Benefits Now**
<https://www.yourbenefits.laclrs.org/ybn/Index.html>
- OTHER NUMBERS OF INTEREST**
- 211 LA COUNTY
www.211la.org
 - ACCESS FOR INFANTS AND MOTHERS
(800) 433-2611
<https://dpss.lacounty.gov/en/health/children.html>
 - CALIFORNIA CHILDREN'S SERVICES (CCS)
(800) 288-4584
www.dhcs.ca.gov/services/ccs
 - CHILD HEALTH & DISABILITY PREVENTION PROGRAM (CHDP)
(800) 993-2437
Long Beach: (562) 570-7980
Pasadena: (626) 744-6015
www.dhcs.ca.gov/services/chdp
 - COUNTY OF LOS ANGELES JOB HOTLINE
(800) 970-5478
www.lacounty.gov/job-opportunities
 - LOW INCOME HOUSING INFORMATION
(626) 262-4511
www.lacda.org/home
 - LA COUNTY DISASTER HELP CENTER
(833) 238-4450
www.lacountyhelps.org
 - SUPPLEMENTAL SECURITY INCOME
(800) 772-1213
www.socialsecurity.org/ssi
 - WOMEN, INFANTS AND CHILDREN
(888) 942-9675
www.myfamily.wic.ca.gov

LA LINKAGES:

Service

Coordination

Partnership

LINKAGES MISSION:



Working together to strengthen families, ensure child safety, promote well-being and sustain self-sufficiency.

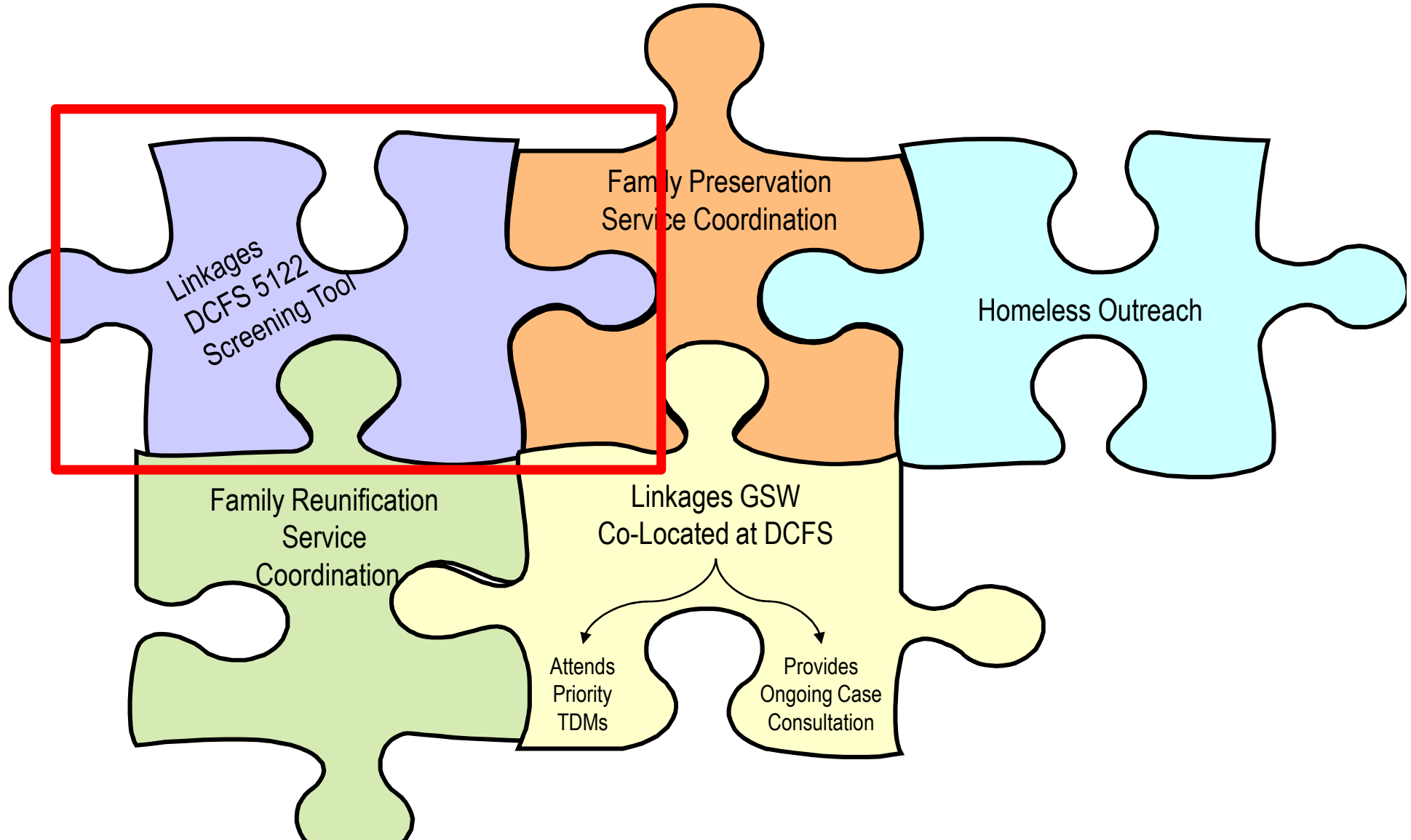
County of Los Angeles
Department of Children and Family Services
(Child Welfare Services)



County of Los Angeles
Department of Public Social Services
(CalWORKs/Welfare-to-Work)



FIVE LINKAGES PROTOCOLS IN LA



Linkages DCFS 5122 Screening Tool

